Supplementary Online Content


eMethods. Practice Observation Template

This supplementary material has been provided by the authors to give readers additional information about their work.
eMethods. Practice Observation Template

Describe the practice’s motivation for change/innovation.
-Where is it on the spectrum of organic to mechanical? What makes you think this?
(Learning about the developmental history of the practice and of various changes/innovations will be helpful evidence for this assessment. Understanding the leadership and communication patterns will give context for this information).

Describe the practice’s integration with the larger health care neighborhood.
-What are the local options for cancer- and other specialty care?
-If they are part of an ACO, what role does this play?

Describe the roles and identities of the practice workforce.
-For innovative work roles/identities, describe the process of developing/transitioning into these new roles.

Describe cancer survivors’ experiences of care in this practice.
-How does the PCMH implementation strategy impact cancer survivors’ experiences?

Describe the practice’s approach to care for cancer survivors.
-Do they have anything systematic in place for care of these patients?
-Describe the practice’s patterns of communication with oncologists.

If the practice does have a systematic approach to cancer survivor care, describe the conditions and infrastructure that make this possible. Even if the practice is doing nothing systematic in the care of cancer survivors, describe the practice’s capacity to do so.
-Do they have the capacity to generate a list of cancer survivors? (e.g., do they have registries for other conditions? Where do they come from? How are they managed?)
-What would it take to create one for cancer survivors?
-Do they have decision support systems? (For what conditions? Is it customizable? Part of EHR?)
-Describe their process of care coordination. (Who does it? What do they do? For which populations of patients?)
-Describe the practice’s patterns of communication with specialists. Does the practice have the capacity to share health information electronically with oncologists or other specialists?

Describe the practice’s business model.
-What is the role of insurance and reimbursement in care, in general, and cancer survivor care, in particular?

Describe the barriers and challenges to implementing change in this practice.
-What barriers and challenges are related to cancer care innovations in particular?

If any care innovations for cancer survivors are noted, explore how they may translate to other health care issues.